DHFS will identify and apply the best knowledge for achieving the greatest positive impact on health and social service needs.

DHFS will focus on building its data capability to identify solid outcome measures and best practices to focus resources where they are most effective. The use of Program Scorecards, a Well-Being Report, and the inclusion of outcome measures in the Division/Office Action Plans will facilitate this effort. As a result of this strategic plan, the Department's Information Technology Strategic Plan is placing a strong emphasis on providing quality information for programs and helping find efficient ways to enable best practices to happen. We will develop capacity to operate with concurrent short and long term objectives to achieve good results.

Strategies

A Identify knowledge needed and develop data collection systems in order to focus resources where they achieve the greatest positive impact.

B Identify, develop and apply best methods that produce positive outcomes.

C Utilize outcome-based techniques to manage contracts, programs and services to improve program quality and accountability.

D Promptly identify, analyze and prioritize health threats, social trends and emerging populations with needs so that timely and appropriate actions are taken.